

CODE BLUE PROGRAM
Priority Disaster Recovery Services

Advanced planning is the best way to limit losses after disasters!

Disaster strikes when you are least prepared, so the best way to control the effects of a disaster is a strategy prepared in advance.

Munters can help you prepare for a disaster. Experience shows that companies prepared to act quickly when confronted with a disaster benefit in two significant ways: 1) They avoid long business interruptions, and 2) They significantly reduce the cost of recovery.

Ironically, many companies who have written disaster plans have overlooked preparation for basic services. Somehow taken for granted, important "on the ground" issues, including: who will pump standing water, provide emergency electrical power, clear debris, pack-out undamaged supplies and contents, manage smoke and water damaged documents, stabilize atmospheric conditions, rip out unsalvageable structural materials and dry the water damage are left until after the disaster has occurred. The result is usually lengthy delays, while contractors are interviewed and quotations prepared. As the days and sometimes weeks pass by, costly business interruption and building deterioration occurs. The result can be "sky-high" losses, instead of a methodical and speedy return to business.

Munters Code Blue Program solves the problem.

Munters Code Blue Program, an advanced agreement between your company and Munters, provides an immediate and comprehensive response to any disaster. Whether a pipe break, a fire, a tornado, a river flood, or a hurricane, your company will be ready to respond immediately to a disaster with an experienced disaster management team and the correct equipment to do the job. Munters has successfully completed more than 30,000 disaster projects. Many projects have involved multiple buildings at one time. We are the one company equipped and experienced enough to handle any emergency recovery project.



As a Code Blue customer, a team of Munters professionals will be at your site within hours of your call. Your recovery project will be our top priority. Using the world's largest fleet of disaster recovery equipment, and the expertise gained from 30,000 successful projects, Munters will ensure the fastest possible recovery.



THE MUNTERS ADVANTAGE

Under the Munters Code Blue Program, customers can pre-plan for a disaster. It is well known that companies who pre-plan suffer shorter business interruptions, while reducing recovery costs. As a Code Blue client, your company:

- Is prepared with a professional response to disaster
- Is supported by a national company with 30 offices
- Receives priority service
- Negotiates recovery rates in advance
- Avoids dangerous and costly delays
- Has experienced recovery managers, using expert methods
- Can respond quickly to disaster
- Will lower its recovery costs
- Will shorten business interruption

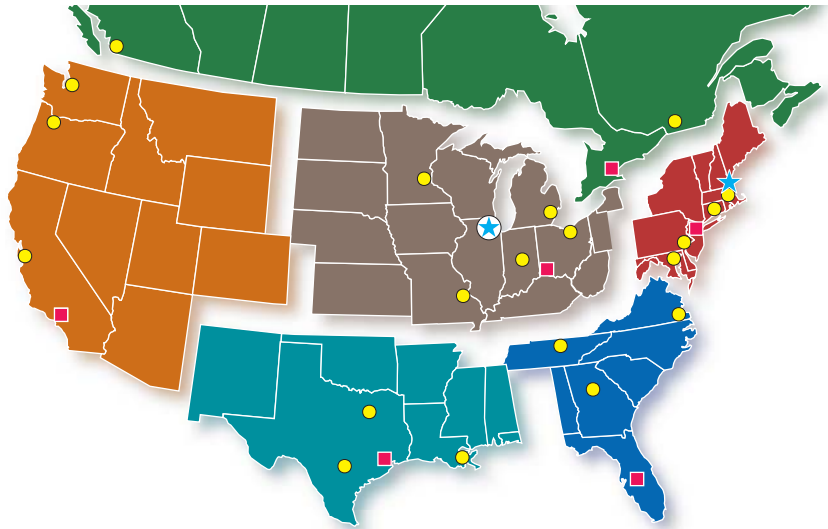


How does your company benefit from enrollment in Munters Code Blue Program?

Top Priority: When a disaster strikes, as a Code Blue client, your company gets Munters top priority. While other companies are scrambling for help, Munters will be at your site taking action! If a disaster is foreseeable, Munters will pre-contact you to establish communications and be immediately prepared to move in fast if the worst happens.

National Service: When you join Munters Code Blue Program, you become partners with a recovery company that has 30 offices in the US and Canada and will be just minutes or hours from any facility you have in North America. Our 24-hour hotline puts you instantly in contact with any of our offices, regardless of the day of the week or time of day. Your Code Blue account manager is available “around the clock” to take your call and begin immediately to manage your recovery.

Experienced Staff: The average Munters employee has served in more than 100 disaster recovery projects. Beyond that, each employee has been trained under ISO 9001 standards. Munters knows how to approach a disaster and our experienced staff will provide the leadership needed as you confront the most difficult of circumstances.



With 30 company-owned offices in the United States and Canada, Munters has trained staff and emergency equipment within hours of any building you may own.

Superior Equipment: Munters has the largest fleet of recovery equipment in the world. We have drying equipment large enough to handle NFL stadiums. We can create unique recovery systems to save historical buildings from demolition. We have document recovery centers located across the US. No company is better equipped for managing a disaster than Munters.

Advanced Pricing: When your company becomes a Code Blue client, you will negotiate pre-approved service rates. You will not waste valuable recovery time taking bids and then trying to compare “apples vs. oranges” quotations. You will be working with a company who has served the American insurance industry for 20 years.



Become a Code Blue client today!

Your company can prepare for disaster with just a few short meetings with Munters. We'll help you define your needs, make recommendations to modify your disaster plan, and set up a take-action system that puts Munters to work for you as soon as a disaster strikes. To talk to a Code Blue client manager, please call 1-800-MUNTERS. A small amount of effort today, can result in tremendous savings after a disaster.

With Munters Code Blue Program, all the recovery services you may need will be immediately at your disposal. From cleaning and debris removal to desiccant drying and microbiological decontamination, Munters is ready and technically prepared to get the job done, fast!



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